

MICHAEL J. SHAVER

BACKGROUND

Nationally recognized social services manager and consultant with public and private sector experience in the child and family services arena. Areas of expertise include performance improvement; project management; strategic planning and budgeting and finance related to the delivery and management of child welfare and other social services.

PROFESSIONAL EXPERIENCE

2007- Present Children's Home + Aid – Chicago, Illinois
Executive Vice President and Chief Operating Officer

Responsible for all program operations staffed by 700 employees in sites operated throughout the state of Illinois.

- Core services include child welfare, early childhood care and education, mental health, juvenile justice and other services totaling approximately \$46M in programming.
- Agency responsibilities also include managing Human Resources, Quality Assurance, Planning and Public Policy activities through three separate corporate divisions.

2004- Present Shaver & Associates Management Consulting – Chicago, Illinois
President

Worked with public sector agencies to improve the management and performance of child and family social service programs:

- New York City Administration for Children's Services – child welfare system re-design
- Philadelphia Department of Human Services – performance-based contract planning and resource utilization
- Florida Department of Children and Families – performance framework for community-based providers

2003- 2004 Fostering Results – Chicago, Illinois
Deputy Director

A national initiative by Pew Charitable Trusts to shape the public policy dialogue on child welfare financing.

- Managed project launch and operations including \$6.1 million in grants to state and national partners
- Implementation of national and multi-state communication plan
- Directed production of nationally released reports highlighting child welfare policy issues on federal financing, performance evaluation and judicial oversight

2001-2003 Illinois Department of Children and Family Services – Associate Deputy Director for Budget, Research and Planning

Managed staff and operations across multiple divisions:

- Director of agency's liaison in planning annual \$1.3 billion budget
- Directed re-design team for community-based services for children in care - \$28 million in services
- Lead on public-private partnership to recognize agency resources to better serve high-end children in DCFS care
- Created prototype for aligning clinically appropriate treatment focusing on residential care and provider's financial incentives

1998-2001 Illinois Department of Children and Family Services – Assistant Director, Office of the DCFS Research Director

Served as lead for innovative programming and directed pilot projects

- Managed and negotiated \$80 million in foster care performance contracts (70+ private providers and 6 public-sector regions)
- Nationally recognized in 2000 as one of the 10 programs to receive The Harvard University Innovations in Government Award
- Designed and implemented 3 federal waiver programs testing new strategies for improving performance outcomes by using existing resources with more flexibility

1995-1998 The Ounce of Prevention Fund – Chicago, Illinois Advocacy Services Coordinator

Supervised a comprehensive advocacy program for Head Start and other early childhood programs throughout Illinois.

- Primary analyst and lobbyist for the federal/state welfare policy, Medicaid and childcare programs
- Provide technical assistance and advocacy services for clients and staff experiencing service barriers within government agencies

EDUCATION

- 1998 M.A. – Public Policy – University of Chicago, Irving B. Harris School of Public Policy
- 1996 Fellow – Center for the Study of Poverty and Urban Inequality
- 1991 BA – Political Science – Colorado College, Colorado Springs, CO