

THE  
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September 19, 2017

**VIA EMAIL**

Felicia Norwood, Director  
Illinois Department of Healthcare and Family Services  
201 South Grand Avenue East  
Springfield IL 62763  
[Felicia.Norwood@illinois.gov](mailto:Felicia.Norwood@illinois.gov)

Dear Director Norwood:

Thank you for expressing your commitment to addressing the concerns raised by the ACLU of Illinois regarding the State of Illinois Medicaid Managed Care Organization Request for Proposals 2018-24-001 (“the RFP”), including the draft Model Contract between the Department of Healthcare and Family Services (“the Department”) and contracting managed care organizations (“MCOs”). We appreciate the efforts made by the Department to address some of these issues in the updated version of the Model Contract posted September 8, 2017. However, additional modifications are necessary in order to ensure that MCO enrollees have adequate access to medically necessary covered services as required by state and federal law.

Accordingly, on Friday, September 15, 2017, we submitted suggested exceptions for incorporation into the final version of the Model Contract. I am enclosing that submission, as well as our March 9, 2017 letter to the Department, which provides additional background on our concerns relating to the RFP.

We look forward to working with the Department to address these and other issues regarding the Department’s obligation to ensure adequate access to the full spectrum of reproductive-health services, including abortion care, for all individuals enrolled in Illinois medical assistance programs. Please contact me if you have any questions or would like to discuss further.

Sincerely,

A handwritten signature in black ink that reads 'Amy Meek'. The signature is written in a cursive style with a horizontal line underneath.

Amy Meek  
Staff Attorney, Women's & Reproductive Rights Project  
Roger Baldwin Foundation of the ACLU of Illinois